

# COMHAIRLE CONTAE ROS COMÁIN ROSCOMMON COUNTY COUNCIL

Privacy Statement

Local Enterprise Office

# **Version Control**

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#### 1.0 Introduction

The role of the Local Enterprise Office is to promote entrepreneurship, foster business startups and develop existing micro and small businesses to drive job creation and to provide accessible high quality supports for business ideas in County Roscommon. It achieves this through providing the following services/functions:

- Evaluating and processing Enterprise Development grants;
- Delivering business focussed training;
- Providing a mentoring service to businesses;
- Delivery Enterprise and Management Development programmes such as LEAN;
- Promote a culture of entrepreneurship through delivering programmes such as Student Enterprise Programme, County Enterprise Awards, IBYE, National Women's Enterprise Day, Showcase/ Ploughing etc.;
- Referral of clients to other agencies who provide other opportunities and supports.

# 2.0 Purpose of Privacy Statement

The purpose of this privacy statement is to describe, in clear and concise terms, the personal data the Local Enterprise Office may collect about individuals, why it is needed, how it is used and how individuals may interact with the Local Enterprise Office in relation to their personal data. It also outlines the rights of individuals under data protection legislation in relation to the processing of their personal data.

#### 3.0 Definitions

For the purposes of this privacy statement the following definitions apply:

• Data Subject: is an identified or identifiable natural person to whom personal data relates.

- Personal Data: any information relating to an identified or identifiable natural person
   ('data subject'); an identifiable natural person is one who can be identified, directly or
   indirectly, in particular by reference to an identifier such as a name, an identification
   number, location data, an online identifier or to one or more factors specific to the
   physical, physiological, genetic, mental, economic, cultural or social identity of that
   natural person.
- Special Categories of Personal Data: personal data revealing racial or ethnic origin,
  political opinions, religious or philosophical beliefs, or trade union membership; genetic
  data; biometric data processed for the purpose of uniquely identifying a natural person;
  data concerning health and data concerning a natural person's sex life or sexual
  orientation.

# 4.0 Scope

This statement applies to all personal data processed by the Local Enterprise Office in physical or electronic format. This data primarily relates to clients who avail of its supports.

## 5.0 Data Protection Policy

Roscommon County Council creates, collects and processes a significant amount of personal data in various formats on a daily basis.

It is the policy of Roscommon County Council that:

- It will seek to act at all times in full compliance with data protection legislation in its processing of personal data;
- GDPR principles are respected and strictly adhered to;
- The rights of data subjects are fully respected and protected;
- Measures exist to respond appropriately to personal data breaches;
- Appropriate governance mechanisms exist to oversee compliance with data protection legislation.

Roscommon County Council is fully committed to ensuring that the personal data processed by its Local Enterprise Office is:

- Obtained lawfully, fairly and in a transparent manner;
- Obtained for only specified, explicit and legitimate purposes;
- Adequate, relevant and limited to what is necessary for the purposes for which it was obtained;
- Recorded, stored accurately and securely and where necessary kept up to date;
- Kept only for as long as is necessary for the purposes for which it was obtained;
- Kept in a form which permits identification of the data subject;
- Processed only in a manner that ensures the appropriate security of the personal data including protection against unauthorised or unlawful processing.

Roscommon County Council has developed a *Corporate Data Protection Policy and Procedures* which go in to more detail as to how it intends meeting these commitments.

## 6.0 What Personal Data is Processed

Details of personal data processed by each of the services/functions of the Local Enterprise

Office are contained in the following tables:

Table 6.1		
Service/Function	Personal Data Processed	
Evaluating and processing	Name	
Enterprise Development	• Address	
Grants	Contact details	
	Financial information	
	Business details	
	Tax reference number and tax clearance	
	Bank account details	
	PPS Number	
	Employment dates	

Table 6.2		
Service/Function	Personal Data Processed	
Delivering business	Name	
focussed training	• Address	
	Contact details	
	Financial information	
	Business details	

Table 6.3		
Service/Function	Personal Data Processed	
Providing a mentoring	Name	
service to businesses	• Address	
	Contact details	
	Financial information	
	Business details	

Table 6.4		
Service/Function	Personal Data Processed	
Delivery of Enterprise and	Name	
Management	• Address	
Development	Contact details	
Programmes such as LEAN	Financial information	
	Business details	

Table 6.5		
Service/Function	Personal Data Processed	
Promote a culture of	• Name	
entrepreneurship through	• Address	
delivering programmes	Contact details	
such as Student	Financial information	
Enterprise Awards,	Business details	
County Enterprise	Employee details	
Awards, IBYE, National		
Women's Enterprise Day,		
Showcase/ Ploughing etc.		

Table 6.6		
Service/Function	Personal Data Processed	
Referral of clients to other	Name	
agencies with appropriate	• Address	
supports	Contact details	
	Business details	

# 7.0 Why Personal Data is Processed

- **7.1** Personal data is processed by the Local Enterprise Office in order to:
  - Process grant applications;
  - Review projects seeking Local Enterprise Office financial / grant support;
  - Administer approved grant funding to a company / entrepreneur including grant inspection activities required for grant drawdown;
  - Support the auditing activities related to the expenditure of public and European funding;

- Provide training for personal and management development;
- Meet third party requirements and to share that data with third parties such as
  the European Commission or other EU funded agencies where the data is collected
  in connection with and for the purposes of a project or programme run or funded
  in whole or in part by the third party such as the EU or European Commission;
- Deliver industrial development supports or advice to the data subject, his/her employer or his/her company where the data subject is a director;
- Comply with our regulatory and professional requirements;
- Prevent and detect fraud, money laundering or other offences;
- Exercise our right to defend, respond or conduct legal proceedings;
- Carry out direct marketing in relation to our supports and events;
- Bring relevant business opportunities and events to the attention of our clients.
- 7.2 If the Local Enterprise Office proposes to process personal data for a purpose other than that for which it was obtained it will, prior to such processing, provide the data subject with information on that purpose and any other relevant information.

## 8.0 The Legal Basis for Processing Personal Data

- 8.1 Under Articles 6 and 9 of the GDPR, the processing of personal data requires a legal basis. The legal basis for the Local Enterprise Office's processing of personal data includes any one or more of the provisions contained in these Articles and in particular any one or more of the following:
  - Article 6(1)(a) of the GDPR where the data subject has given consent to the processing of his or her personal data for one or more specific purposes. Generally, the number of occasions whereby Roscommon County Council relies on consent for the processing of personal data is very limited. In such circumstances the data subject has the right to withdraw consent to the processing of his or her personal data at any time.

- Article 6(1)(c) of the GDPR where the processing is necessary for compliance with a legal obligation to which Roscommon County Council is subject.
- Article 6(1)(e) of the GDPR where the processing is necessary for the performance
  of a task carried out in the public interest or in the exercise of an official authority
  vested in Roscommon County Council.
- **8.2** Appendix A provides details of the full range of lawful conditions for which Roscommon County Council may process personal data under Articles 6 and 9 of the GDPR.

#### 9.0 How Personal Data is Obtained

- 9.1 Most of the personal data collected by the Local Enterprise Office is obtained directly from clients, but it is also collected from other Local Enterprise Offices and agencies including Local Partnership Companies (Roscommon Leader Partnership), Enterprise Ireland, the IDA and the Department of Social Protection.
- **9.2** The Local Enterprise Office also creates personal data as a result of processing activities carried out by the services it provides e.g. grant payments, training and development records.

### 10.0 How Personal Data is Processed

The processing of personal data by staff within the Local Enterprise Office is generally carried out by its IT systems including Submit.com, GMIS and the Agresso financial management system.

# 11.0 Sharing Personal Data with Third Parties

The sharing of personal data with third parties will only occur in circumstances that are permitted by law.

Details of the sharing of personal data by the Local Enterprise Office with third parties are contained in the following tables:

Table 11.1		
Service/Function	Third Parties with whom Personal Data is Shared	
Evaluating and processing	Enterprise Ireland	
Enterprise Development	Members of Evaluation Committee	
Grants	Other Local Enterprise Offices	
	• Auditors	
	Dept. of Communications	
	Contracted mentors	

Table 11.2	
Service/Function	Third Parties with whom Personal Data is Shared
Delivering business	Trainers
focussed training	Enterprise Ireland
	Other Local Enterprise Offices
	• Auditors

Table 11.3		
Service/Function Third Parties with whom Personal Data is Shared		
Providing a mentoring	Mentors	
service to businesses	Enterprise Ireland	
	Other Local Enterprise Offices	
	• Auditors	

Table 11.4	
Service/Function	Third Parties with whom Personal Data is Shared
Delivery of Enterprise and	Programme delivery contractors/ trainers/ co-ordinators
Management	Enterprise Ireland
Development	Other Local Enterprise Offices
Programmes such as LEAN	• Auditors

Table 11.5	
Service/Function	Third Parties with whom Personal Data is Shared
Promote a culture of	Programme delivery contractors/ trainers/ co-ordinators
entrepreneurship through	National Co-ordinator
delivering programmes	Enterprise Ireland
such as Student	Other Local Enterprise Offices
Enterprise Awards,	Auditors
County Enterprise	
Awards, IBYE, National	
Women's Enterprise Day,	
Showcase/ Ploughing etc.	

Table 11.6	
Service/Function	Third Parties with whom Personal Data is Shared
Referral of clients to other	Microfinance Ireland
agencies with appropriate	Roscommon Leader Partnership
supports	Western Development Commission
	Enterprise Ireland
	Other Local Enterprise Offices
	Department of Social Protection
	Auditors

## 12.0 Records Retention Policy

The Local Enterprise Office will retain personal data only for as long as is necessary for the purposes for which it was obtained. Roscommon County Council has developed detailed *Record Retention Policies* which go into more detail regarding the time period for which personal data will be retained.

# 13.0 Data Subject Rights

Data subjects have a range of rights under GDPR. These include the following:

- The right to be informed;
- The right of access;
- Right to rectification of inaccurate or incomplete data;
- The right to erasure of personal data (also known as the 'right to be forgotten');
- The right to portability;
- The right to object to the processing of personal data;
- The right to restrict the processing of personal data;
- Rights in relation to automated decision making, including profiling.

Roscommon County Council's *Corporate Data Protection Policy and Procedures* provide more detailed information on these rights and how to exercise them.

# 14.0: Complaints to the Data Protection Commission

## **14.1** Data subjects may make a complaint in the following circumstances:

- a) If they experience a delay outside of the prescribed timeframe for making a decision on a request to exercise their data subject rights;
- b) If they are dissatisfied with a decision by Roscommon County Council on their request to exercise their data subject rights;
- c) If they consider that Roscommon County Council's processing of their personal data is contrary to data protection legislation.

#### **14.2** Contact details for the Data Protection Commission are as follows:

Phone Number: 01 7650100 / 1800 437737.

Postal Address: Data Protection Commission

21 Fitzwilliam Square South

Dublin 2

D02 RD28.

Online: <u>www.dataprotection.ie</u> provides details for online contact.

# 15.0 Monitoring and Review

Provisions contained in this statement shall be subject to on-going monitoring and review.

## 16.0: Further Information

Further information and advice on the operation of this privacy statement is available from the Data Protection Officer, Roscommon County Council. Contact details for the County Council's Data Protection Officer are as follows:

Phone: 090 6637100

E-mail: <u>dataprotection@roscommoncoco.ie</u>

Website: www.roscommoncoco.ie

Postal Address: Roscommon County Council

Áras an Chontae

Roscommon

F42 VR98.

## **Appendix A: Lawful Processing Conditions**

## (a) Lawful Processing Conditions – Personal Data

Under Article 6 of the GDPR the processing of personal data is lawful only if <u>at least one</u> of the following conditions apply:

- 1) The data subject has given consent to the processing of his or her personal data for one or more specific purposes;
- 2) The processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract;
- 3) The processing is necessary for compliance with a legal obligation to which the controller is subject;
- 4) The processing is necessary in order to protect the vital interests of the data subject or of another natural person;
- 5) The processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Controller;
- 6) The processing is necessary for the purposes of the legitimate interests pursued by the Controller or by a third party (Processor), except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child. This condition shall not apply to processing carried out by public authorities in the performance of their tasks.

## (b) Lawful Processing Conditions – Special Categories of Personal Data

Under Article 9 of the GDPR the processing of Special Categories of Personal Data is lawful only if <u>at least one</u> of the following conditions apply:

- The data subject has given explicit consent to the processing of those personal data for one or more specified purposes;
- 2) The processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the Controller or of the data subject in the field of employment and social security and social protection;
- 3) The processing is necessary to protect the vital interests of the data subject or of another natural person where the data subject is physically or legally incapable of giving consent;
- 4) The processing is carried out in the course of its legitimate activities with appropriate safeguards by a foundation, association or any other non-profit-seeking body with a political, philosophical, religious or trade-union aim and on the condition that the processing relates solely to the members or to former members of the body or to persons who have regular contact with it in connection with its purposes and that the personal data are not disclosed outside that body without the consent of the data subjects;
- 5) The processing relates to personal data which are manifestly made public by the data subject;
- 6) The processing is necessary for the establishment, exercise or defence of legal claims or whenever courts are acting in their judicial capacity;
- 7) The processing is necessary for reasons of substantial public interest;
- 8) The processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services pursuant to contract with a health professional;
- 9) The processing is necessary for reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of quality and safety of health care and of medicinal products or medical devices; or
- 10) The processing is necessary for archiving purposes in the public interest, or scientific and historical research purposes or statistical purposes in accordance with the Regulation.